



# Carolina Lowcountry Section 1122

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Visit The Lowcountry ASQ  
Section 1122 Website at:  
[www.asq1122.org](http://www.asq1122.org)

## Dinner Meeting

- DATE:** Tuesday, October 25, 2005
- LOCATION:** Clarion Hotel (Formerly Best Western Atrium Inn)  
7401 Northwoods Blvd.  
North Charleston
- TIME:** 6:00 p.m. – 8:00 p.m.
- COST:** \$13.00 per person if reserved in advance,  
\$14.00 at the door
- RESERVATIONS:** Call Tom Anderson ASAP at 843-873-3007 x 7105  
or by e-mail at [tom.anderson@raisiogroup.com](mailto:tom.anderson@raisiogroup.com)

**Please Honor Your Reservation**

**COME AND BRING A GUEST!**

**SPEAKER:**  
**Joe Jacobs**  
*Professional Business Advisor*

*SC Manufacturing Extension Partnership Methodology*

**TOPIC:**  
**SCMEP: Who are we and What can we do for you**

Mr. Jacobs will share some of the SCMEP successes.

It is good to know an organization like this is available to help businesses with the bottom line.

See more details on Page 2.

**October Speaker Information**

Joe Jacobs joined the South Carolina Extension Partnership (SCMEP) in June, 2002 as a Professional Business Advisor (PBA) to manufacturers. He is responsible for providing professional business and technical assistance to small to medium sized manufacturing companies.

Joe partners with Technical Colleges, Universities, government agencies and private consultants to provide the most up-to-date training and professional consulting services available to manufacturers. Joe has held key management positions in manufacturing for more than 30 years. His former position was in the composites industry, where he served as Vice President. In that position, he was responsible for all operations at the North Charleston facility. He has been consistently successful in introducing strategic plans, management practices, and operating concepts that has supported the highest levels of efficiency and productivity. Joe has been a key member of five separate management teams that successfully launched start-up operations in the United States and Canada.

Joe has an undergraduate degree from the University of North Carolina and a Master of Science in Administration from Central Michigan University.

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**Visit the SCMEP website at [www.scmep.org](http://www.scmep.org)**

SCMEP, The South Carolina Manufacturing Extension Partnership headquartered in Columbia, SC, is a not-for-profit organization that helps manufacturers throughout the state solve business and supply chain process problems. As an affiliate of the National Institute of Standards and Technologies (NIST) and partially funded by the State of South Carolina, the SCMEP offers business and technology assessments, engineering expertise and lean manufacturing solutions to South Carolina manufacturers in search of a single solution for supply chain synchronization and internal optimization processes.

The SCMEP provides this business and technology support to manufacturers through onsite consultations, partnerships with state technical colleges, research universities, and the S.C. Department of Commerce to provide educational programs, online assessment, an e-services portal, and other business tools. Using the SCMEP's services enables manufacturers to see business benefits at a faster rate and enhances economic development in South Carolina.

The field offices are located at Aiken Technical College, Greenville Technical College, Midlands Technical College, Trident Technical College, Tri-County Technical College, Central Carolina Technical College, York Technical College, Clemson University and the University of South Carolina.

**Notes from the Chair**

I always enjoy taking the time to read the “Good Idea” or “Getting Back to the Basics” articles inside the back cover of each monthly issue of *Quality Progress*. So often during our daily routines it is easy to get pulled into concerns, issues, or problems, leaving little time to reflect on what is going right within the organization. We should consider the general focus of these articles and look for ways to share our best practices.

Mr. Allen states in the October issue, “Sometimes you make one process inefficient to improve another”. While a change may make one process step more difficult, the benefits of the next step may far exceed the means. It is up to us to find those improvements, follow through with implementation, and share those improvements with others who may benefit from what has been learned.

The presentation at this month’s dinner meeting is a good opportunity to learn from others. Mr. Joe Jacobs with SCMEP is going to discuss who they are, what they do, and how they help SC manufacturers solve business and supply chain process problems. I hope that you will be able to attend.

Thanks for your support of ASQ and our section. If there is a particular topic of interest, let us know and we will try to arrange an expert speaker or include the topic in a future workshop.

We can be reached at [www.asq122.org](http://www.asq122.org). Stay tuned to future newsletters for updates on section activity plans!

Regards,

Frank Murdaugh

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# Inefficiency With the Best of Intentions

Sometimes you make  
one process inefficient  
to improve another.

**Jay Allen**

## Recertification Contact

- Copies of the re-certification journal can be obtained from ASQ either by phone or on the web:

1-800-248-1946  
[www.asq.org](http://www.asq.org)

- If there are questions, you can also contact the Certification Coordinator for Section 1122, David Vath at 843-760-7739 or [vath@knology.net](mailto:vath@knology.net)

**Recertification packets** should be mailed to:

DAVID VATH  
3435 Farmers Market Drive  
Charleston, SC 29414

## Certification Exams

Certification	Exam Date	Application Deadline
CQE	12/3/2005	<i>Extended to 10/21/2005</i>
CQA		
CSQE		
CQIA	6/3/2006	4/7/2006
CCT		
CQPA		
SSBB	3/4/2006	1/13/2006
CBA		
CRE		
CQT	10/21/2006	8/18/2006
CMI		
CHA		
CMQ/OE		

***DON'T FORGET TO RE-CERTIFY!!!!!!***

## Trident Technical Training Classes

The Quality Courses listed below are offered via Distance Education from Trident Technical College. For more information, call 843.574.6778.

TTC offers the following four American Society of Quality (ASQ) exam preparation courses at TTC and to other technical colleges in South Carolina using two-way videoconferencing.

Contact Bill Spaulding at 843 574-6778 or [bill.spaulding@tridenttech.edu](mailto:bill.spaulding@tridenttech.edu) for participating technical colleges near your location.

### **ASQ Certified Mechanical Inspector (CMI)**

This 32-hour course is designed for manufacturing personnel who need to pass the Certified Mechanical Inspector exam given by the American Society of Quality (ASQ). XPOB 575-501 7/28-10/13 Th 5:30-7:30pm \$495

### **ASQ Certified Quality Auditor (CQA)**

This 32-hour course is designed to help manufacturing quality auditors and supplier quality engineers pass the certification exam given by the American Society of Quality (ASQ). XPOB 575-502 8/16-11/29 T 5:30-7:30 p.m. \$495

### **ASQ Certified Quality Engineer (CQE)**

This 32-hour course is designed for manufacturing engineers and manufacturing quality engineers who need to pass the certification exam given by the American Society of Quality (ASQ). XPOB 574-502 8/15-11/28 M 6-8 p.m. \$495

### **ASQ Certified Quality Technician (CQT)**

This 32-hour course is designed for manufacturing personnel who need to pass the Certified Quality Technician exam given by the American Society of Quality (ASQ). XPOB 577-510 7/27-10/12 W 5:30-7:30pm \$495

### **ASQ Six Sigma Black Belt Exam Prep**

The course teaches students the components of the six sigma process and how to apply them to a theoretical improvement project. XPOB 593-501 9/8-10/20 MTh 9 a.m.-3 p.m. \$595

### **ASQ Six Sigma Black Belt Project/Exam Prep**

This version of the course adds 21 hours to the ASQ Six Sigma Black Belt Exam Prep course. In addition to teaching students the components of the Six Sigma process in theory, this course applies the topics to a real world on-going student improvement project with instructor coaching. XPOB 594-501 9/6-10/20 MTTh 9 a.m.-3 p.m. \$895

## **From the Placement Chair**

### **Quality Engineer Opportunity**

A growing plastic injection molding automotive supplier is searching for an experienced QE to join their team. The ideal candidate will have 3+ years in quality engineering with experience in injection molding. This company is TS16949 certified, so TS experience is a must. BS or Assoc. degree required plus hands-on knowledge of PPAP, FMEA, and APQP. Position is located in central South Carolina. Please contact Doug Mayes @ 910-784-9422 for details.

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I am seeking a second career with a Charleston area company that can use my SPC, statistics, probability and mathematics knowledge and experience. A rewarding academic career at the College of Charleston is winding down. These 31 + years have been devoted to teaching, publishing research articles and one book ( A Quick Course in Statistical Process Control – Prentice Hall Publications, 2005 ) and working with various companies on consulting projects in these subjects. Please contact Robert M. “Mike” Norton at (843) 795 – 9313,(843) 953 – 5741 or at [Norton@cofc.edu](mailto:Norton@cofc.edu).

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### **Quality Manager**

BENETEAU USA Inc., one of the world’s largest manufactures of luxury boats, is currently seeking an experienced, energetic, team player to establish and lead the Quality program in our 350 person plant, located in beautiful rural Marion, S.C.

This dynamic individual will develop and manage a Quality program and the Quality team to insure that our boats meet and exceed customer’s expectations.

Join a great team driven by a passion for excellence on creating floating dreams

Qualifications include:

- Extensive knowledge and experience in establishing and managing Quality Assurance programs
- Ability to communicate and interact with customers, vendor, dealers, employee, and the general public
- Experience in creating and implementing initiatives that improve Quality and reduce rework to improve efficiency of the production process
- Ability to troubleshoot quality issues that arise throughout the production process
- Ability to organize and distribute all quality tracking information
- Bachelor’s Degree in industrial/manufacturing engineering or equivalent with 2-5 years relates experience. QUALITY CERTIFICATION A PLUS
- Proficiency in personal computers and applicable software packages.

Email resume to : [wanda.james@beneteauusa.com](mailto:wanda.james@beneteauusa.com)

## **LOCAL SPOTLIGHT**

My name is STEPHEN DEAS. I am president of Quality Minds Inc., a human capital firm located in Charleston. I was formally an active member of the local ASQ chapter. I am certified as a Quality Engineer and as a Six Sigma Black Belt.

My website, [www.qualitymindsinc.com](http://www.qualitymindsinc.com) is dedicated to developing quality professionals (specifically engineers and technicians)

**CAROLINA LOWCOUNTRY ASQ SECTION 1122**  
**2005-2006 EXECUTIVE BOARD**

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