



Carolina Lowcountry Section 1122

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Visit The Lowcountry ASQ
Section 1122 Website at:
www.asq1122.org

Social Dinner / Oyster Roast

DATE: Saturday, January 28, 2005

LOCATION: Cypress Gardens
Between Monks Corner / Goose Creek
Off Hwy 52 (Strawberry)

TIME: 10:00 am – 6:00 pm

MENU: Oysters, Sticky Fingers BBQ and Chicken
Served from 3:30 to 5:30

RESERVATIONS: \$13.00 in advance (deadline Jan. 19,2006)
\$15.00 at the door
Call Tom Anderson at (843) 873 – 3007 ext. 7105
Or by email at tom.anderson@raisiogroup.com

Please Honor Your Reservation

COME AND BRING A GUEST!

Future Dates to Remember:

Charleston Engineers Joint Counsel Feb. 21, 2006
March Dinner Meeting Mar. 28, 2006

The Low Country ASQ Chapter is hosting an Oyster Roast in January. This will replace the regular January monthly meeting.

No Clinic Speaker – relaxing social

It is important to make reservations by January 19th for the food planning and please honor your reservations.

Date: Saturday, January 28, 2006
Time: 10:00 p.m. – 6:00 p.m.
Serving food & Oysters between 3:30 - 5:30 p.m.
Location: Cypress Gardens
Dress: Casual – weather appropriate
Free admission to Cypress Gardens. Let admissions know you are with the ASQ Group.
Cost for Oyster Roast: \$13.00 per person with advanced reservations.
\$15.00 per person without reservations

Please make reservations by January 19, 2006

The headcount will have to be turned into Sticky Fingers no later than January 19, 2006.
Advanced reservations are important for the food planning. Please honor your reservations.
Call Tom Anderson: 873-3007 Ext. 7105
Or e-mail Tom at: tom.anderson@raisiogroup.com

Sticky Fingers will be catering the Oyster Roast.

The following will be provided:

Menu:
Steamed Oysters – with lemon, sauces and crackers
Hickory Smoked Pulled Pork BBQ
Rotisserie Smoked Chicken

Sticky Finger BBQ Sauces

BBQ Baked Beans

Homestyle Coleslaw

Sandwich buns
Texas Toast
Fresh Brewed Iced Tea
Lemonade

Come early and enjoy the gardens, which includes: Aquarium & Reptile Center, Butterfly House, Crocodile Isle, Gardens, and trails will also be available.

Visit the Cypress Garden Website for more information and more directions to Cypress Gardens.

www.cypressgardens.info/pages/contact.html

Directions from Charleston:

Get on Hwy 52 (Rivers Ave) from I-26 using Exit # 205B (Hwy 78)
Take Exit 205B
Turn right onto Hwy 78
Follow Hwy 78 two miles until road splits.
Take Hwy 52 West.
Turn Right onto Cypress Gardens Road and travel 3 miles to Cypress Gardens.

(For the Summerville people, Cypress Garden Road also runs into Hwy 17-A)

Happy New Year!

I am looking forward to meeting each of you at our January oyster roast and Barbeque. Our planning committee has worked very hard to arrange for the event that will be held at Cypress Gardens, only a short drive from the Charleston area.

Attendance at the monthly dinner meetings has averaged around 20-25 members and visitors. We would like to hear your feedback during the January social if there are any suggestions or requests for future dinner meeting subjects or workshop topics. The social will be an excellent opportunity to meet the section board members and other members from the Carolina Lowcountry section. We hope that you will come and bring a guest!

Currently, Section 1122 has 173 members located in SC, GA, NJ, and NC. Our section has members that have been involved with ASQ for more than 40 years! The membership represents approximately 93 different companies in manufacturing, service, education, medical, and design sectors. 36% of the section members hold at least one certification and there are 86 total certifications held among the section. These are noteworthy accomplishments that distinguish our section and are to be commended. I am proud to support and work with each of you. We hope to continue working within the community to continue to promote quality, support education, and enhance the section membership through networking, workshops, and certifications.

Please take advantage of the upcoming January event to meet me and our other board and committee volunteers. Visit our website at www.asq1122.org if you have questions or would like to contact a board member for additional information.

Best wishes for a prosperous new year.

Sincerely,

Frank Murdaugh

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*Building Character Strength is like building physical strength. When the test comes, if you don't have it, no cosmetics can disguise the fact that it just isn't there. You can't fake it. It takes strength to set a heroic goal, to work on chronic problems instead of going for the "quick fix," to stay with your commitments when the tide of popular opinion turns against you.*

**Notes from the Membership and Database chair**

Would you like to receive the newsletter via email?  
Do you need to change your address?  
Do you have a new email address?

Please go online to [www.asq.org](http://www.asq.org) or call 1 800 248 1946 and review your personal contact information. Each month addresses and emails are downloaded from the database maintained by headquarters. Should you still have a problem after going online and calling the 800 number, please send an email to [membership@asq1122.org](mailto:membership@asq1122.org) or call 843 740 8851

**Recertification Contact**

Copies of the re-certification journal can be obtained from ASQ either by phone or on the web:

1 – 800 – 248 – 1946  
[www.asq.org](http://www.asq.org)

Recertification packets should be mailed to:

If there are questions, you can also contact The Certification Coordinator for Section 1122  
David Vath  
843-760-7739  
[vath@knology.net](mailto:vath@knology.net)

**DAVID VATH**  
3435 Farmers Market Drive  
Charleston, SC 29414

**Certification Exam Dates**

| <b>Certifications</b>              | <b>Application Deadline</b> | <b>Exam Date(s)</b> |
|------------------------------------|-----------------------------|---------------------|
| SSBB, CBA, CRE                     | Jan. 13, 2006               | Mar. 4, 2006        |
| CMQ/OE, CQT<br>CMI, CHA            | Aug. 18, 2006               | Oct. 21, 2006       |
| CQE, CQA, CSQE,<br>CQIA, CCT, CQPA | Apr. 7, 2006                | June 3, 2006        |

***DON'T FORGET TO RE-CERTIFY!!!!!!***



***Improve your quality skills with these courses offered by  
Trident Technical College's Division of Continuing Education and Economic Development***

| <b>Course Title</b>                    | <b>Dates</b>     | <b>Times</b>      | <b>Tuition</b> |
|----------------------------------------|------------------|-------------------|----------------|
| ASQ Certified Quality Engineer (CQE)   | 1/2 - 2/27 M     | 5-9 p.m.          | \$545          |
| ASQ Certified Quality Auditor (CQA)    | 1/10 - 2/28 T    | 5-9 p.m.          | \$545          |
| ASQ Certified Quality Technician (CQT) | 1/11 - 3/1 W     | 5-9 p.m.          | \$545          |
| ASQ Six Sigma Black Belt Exam Prep     | 1/17 - 3/2 MTh   | 9 am - 3 pm       | \$645          |
| Six Sigma Black Belt Project/Exam Prep | 1/17 - 3/2 MTTh  | 9 am - 3 pm       | \$945          |
| ISO Internal Auditor                   | 2/15 - 16 WTh    | 8:30 am - 5 pm    | \$335          |
| ISO 9001-2000 Lead Auditor             | 2/20 - 24 MTWThF | 8:30 am - 5:30 pm | \$1,550        |
| ISO 9001-2000 Process Mapping          | 3/16 - 17 ThF    | 8:30 am - 5 pm    | \$495          |
| Technical Writing for Quality          | 3/29 - 4/26 W    | 9:00 am - noon    | \$395          |

**Information:**

**For more information about the  
Courses offered at TTC's Main Campus**

**Or remotely, contact;**

**Bill Spaulding**

**843.574.6778**

**[Bill.spaulding@tridenttech.edu](mailto:Bill.spaulding@tridenttech.edu)**

**Registration:**

**Register online at;**

**[www.tridenttech.edu](http://www.tridenttech.edu)**

**Click on the Express link**

**Register by phone;**

**843.574.6152**

**Customer-Focused Satisfaction Measurement Course**

ASQ's Customer-Supplier Division is pleased to bring its Customer-Focused Satisfaction Measurement course to the Atlanta (March 21-22) and Orlando (March 23-24). This two-day course presents an integrated approach to satisfaction measurement and service culture improvement.

Customer-Focused Satisfaction Measurement is taught by Mr. Jeff Israel. Topics addressed include;

- \* Customer-Focus Foundations

- \* To Measure or to Change?

- \* Match Approach to Purpose

- \* Customer Identification

- \* Characterizing the Service Process

- \* Identify Customer Requirements

- \* Mastering Service Performance

- \* CSM Surveys

Significant discounts for early registration ( by Feb 28 ) or for sending three or more from the same company. For more information to; to download a brochure; or, to register for the course, please visit ..... [www.asq.org/cs/courses](http://www.asq.org/cs/courses)

**From the Placement Chair**

**Quality Engineer Opportunity**

A growing plastic injection molding automotive supplier is searching for an experienced QE to join their team. The ideal candidate will have 3+ years in quality engineering with experience in injection molding. This company is TS16949 certified, so TS experience is a must. BS or Assoc. degree required plus hands-on knowledge of PPAP, FMEA, and APQP. Position is located in central South Carolina. Please contact Doug Mayes @ 910-784-9422 for details.

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I am seeking a second career with a Charleston area company that can use my SPC, statistics, probability and mathematics knowledge and experience. A rewarding academic career at the College of Charleston is winding down. These 31 + years have been devoted to teaching, publishing research articles and one book ( A Quick Course in Statistical Process Control – Prentice Hall Publications, 2005 ) and working with various companies on consulting projects in these subjects. Please contact Robert M. "Mick" Norton at (843) 795 – 9313,(843) 953 – 5741 or at [Nortonr@cofc.edu](mailto:Nortonr@cofc.edu).

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**Quality Manager**

BENETEAU USA Inc., one of the world’s largest manufactures of luxury boats, is currently seeking an experienced, energetic, team player to establish and lead the Quality program in our 350 person plant, located in beautiful rural Marion, S.C.

This dynamic individual will develop and manage a Quality program and the Quality team to insure that our boats meet and exceed customer’s expectations.

Join a great team driven by a passion for excellence on creating floating dreams

Qualifications include:

- Extensive knowledge and experience in establishing and managing Quality Assurance programs
- Ability to communicate and interact with customers, vendor, dealers, employee, and the general public
- Experience in creating and implementing initiatives that improve Quality and reduce rework to improve efficiency of the production process
- Ability to troubleshoot quality issues that arise throughout the production process
- Ability to organize and distribute all quality tracking information
- Bachelor’s Degree in industrial/manufacturing engineering or equivalent with 2-5 years relates experience. QUALITY CERTIFICATION A PLUS
- Proficiency in personal computers and applicable software packages.

Email resume to : [wanda.james@beneteauusa.com](mailto:wanda.james@beneteauusa.com)

**CAROLINA LOWCOUNTRY ASQ SECTION 1122**  
**2005-2006 EXECUTIVE BOARD**

Chair.....Frank Murdaugh (760-7578)  
Chair-Elect.....Roger Dolida (886-3868)  
Vice Chair.....TBD  
Secretary.....Carl Miller (762-6951)  
Treasurer .....Randy Bentzinger (740-8064)

**ASQ COMMITTEES: 2005-2006**

Arrangements Chair .....Tom Anderson (873-3007 x7105)  
Audit Committee Chair .....Gary T. Wallace (843-719-8148)  
Certification & Examination Chair.....David Vath (760-7739)  
Education Chair.....David Stamps (760-7714)  
Engineers Joint Council Chair .....L. Randy Rogers (218-4473)  
Historian Chair.....Mervyn D. Gibson (556-2627)  
ISO Roundtable Chair .....Dianne Grundey (851-5464)  
Membership/Database Chair.....Jennifer Slavin (740-8551)  
Newsletter Editor .....Frank Strunk (797-8268)  
Nominations Chair.....Burnett Vanish (851-5416)  
Placement Chair.....Leonard Chestnut (797-0600)  
Programs Chair .....Sue Brinson (760-1328 x 312)  
Publicity Chair .....Roger Dolida (886-3868)  
Web Page Editor .....Carl Miller (762-6951)