



February 2006
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Carolina Lowcountry Section 1122

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ASQ MEMBERSHIP
APPLICATION

- Carolina Lowcountry ASQ
Section 1122 2005-2006
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Engineer's Week Banquet

DATE: Tuesday, February 21, 2006

LOCATION: The Citadel Alumni House

TIME: 5:30 p.m. - 9:00 pm
Tickets are \$25.00 per person
\$15.00 per student

Contact:

Tom Anderson at (843) 873 – 3007 ext. 7105
Email tom.anderson@raisiogroup.com

Please Honor Your Reservation

COME AND BRING A GUEST!

Future Dates to Remember:

March Dinner Meeting

Mar. 28, 2006

Mr. Tom MacTavish will be the guest speaker for the dinner. Mr. MacTavish is the Vice President for Motorola's Center for Human Interaction Research in Schaumburg, IL.

Tom will be giving a 30 minute talk on "Important Trends in Communications"

Visit The Lowcountry ASQ
Section 1122 Website at:
www.asq1122.org

Tom MacTavish

Tom MacTavish is Vice President, Motorola Lab's for Human Interaction Research which is comprised of laboratories in Phoenix (AZ), Schaumburg (IL), and Shanghai (China). This center of excellence focuses on creating next generation user experience solutions for Motorola products and services by applying user centered design principles and appropriate interaction technologies including voice dialogue, tactile, vision, and intelligence systems. Tom is an experienced research and engineering manager and has global teams that have high volume, high impact products including smart-phone applications, wireless data (802.11) products, telecommunications applications, multimedia kiosks, and bar code scanning systems.

MacTavish joined Motorola in June 1999 following more than 20 years of research and development experience with NCR Corporation where he rose to the position on vice president and head of that company's Human Interface Technology Center in Atlanta, Ga.. He has master's degrees from the University of Michigan and the University of Iowa, and a bachelor's degree from Center Michigan University.

Notes from the Membership and Database chair

Would you like to receive the newsletter via email?

Do you need to change your address? Do you have a new email address?

Please go online to www.asq.org or call 1 800 248 1946 and review your personal contact information. Each month addresses and emails are downloaded from the database maintained by headquarters. Should you still have a problem after going online and calling the 800 number, please send an email to membership@asq1122.org or call 843 740 8851

Notes from the Education Chair***Judges needed for 2006 Low Country Science Fair***

Again this year, Section 1122 will sponser special awards (\$100 Savings Bond) for the Low Country Science Fair. The Students are divided into Junior and Senior divisions. The Section provides four prizes : "Best use of measurement Techiques" and "Best use of Statistics" for each division. The Fair will be held on Monday, March 20, at the Omar Shrine Temple on Patriots Blvd. Mt. Pleasant. Judging will start at 2:30 pm and usually takes about 2 hours. Ten volunteers are needed so that two-person teams can be fielded. Recertification credit will be earned. Contact David Stamps, Education Chair at Education@asq1122.org or 760 – 7714 days / 873 – 8405 eves.

Notes from the Chair

Remember 5S????

You may have heard the phrase before, however it is often not fully understood. Many companies today are embracing 5S as a “way of life” and are implementing the process in a number of creative ways.

5S is a common sense approach to organizing the workplace to eliminate waste and create the easiest, safest, and most efficient workflow and processes. 5S is derived from the five words that describe the 5S steps:

1. Sort
2. Set in Order
3. Shine
4. Standardize
5. Systematize/Sustain

What are the advantages of 5S?

1. Maximizes the use of TIME –
 - a. Reduces time searching and waiting
 - b. Streamlines work which reduces waste and mistakes
2. frees up needed SPACE –
 - a. Makes problems easier to see
 - b. Provides a basis for both maintenance & improvement
3. Reduces frustration and stress –
 - a. Makes work less physically & emotionally strenuous
 - b. Prevents small problems from becoming big problems
 - c. Promotes communication and group based work
 - d. Helps to “do it right” the first time
 - e. Creates a more pleasant work environment
4. Provides a positive first impression for customer and visitors
5. Reduces breakdowns and failures

Look for ways to implement 5S on your job and at home. The results can be surprising and you may also find that others will learn your actions and follow your practices.

Frank Murdaugh
Chair

Here ia a link to the ASQ website on recertification:
<http://www.asq.org/cert/recert/rucredits/index.html>

Recertification Contact

Copies of the re-certification journal can be obtained from ASQ either by phone or on the web:

1 – 800 – 248 – 1946
www.asq.org

Recertification packets should be mailed to:

If there are questions, you can also contact The Certification Coordinator for Section 1122
 David Vath
 843-760-7739
vath@knology.net

DAVID VATH
 3435 Farmers Market Drive
 Charleston, SC 29414

Certification Exam Dates

Certifications Application Deadline Exam Date(s)

SSBB, CBA, CRE		Mar. 4, 2006
CMQ/OE, CQT	Aug. 18, 2006	Oct. 21, 2006
CMI, CHA		
CQE, CQA, CSQE,	Apr. 7, 2006	June 3, 2006
CQIA, CCT, CQPA		

DON'T FORGET TO RE-CERTIFY!!!!!!



Section 1122 would like to congratulate the following people for their hard work to successfully pass the December certification exams

- | | | |
|-----------------------|--------------------------|------------------------|
| Robert Barkley CQA | William Barber CQA | John O'Sullivan CQA |
| Jillian Fermin CQA | Donald O'Quin CQE | Theodore Fry CQE |
| Melanie Thomas CQE | Suanne Echavarria CQE | Sheryl Rector CQM |
| | Melisa Harris CQT | |

***Improve your quality skills with these courses offered by
Trident Technical College's Division of Continuing Education and Economic Development***

Course Title	Dates	Times	Tuition
ISO Internal Auditor	2/15 – 16 WTh	8:30 am – 5 pm	\$335
ISO 9001-2000 Lead Auditor	2/20 – 24 MTWThF	8:30 am – 5:30 pm	\$1,550
ISO 9001-2000 Process Mapping	3/16 – 17 ThF	8:30 am – 5 pm	\$495
Technical Writing for Quality	3/29 – 4/26 W	9:00 am – noon	\$395

Information:

**For more information about the
Courses offered at TTC's Main Campus
Or remotely, contact;
Bill Spaulding
843.574.6778
Bill.spaulding@tridenttech.edu**

Registration:

**Register online at;
www.tridenttech.edu
Click on the Express link
Register by phone;
843.574.6152**

Customer-Focused Satisfaction Measurement Course

ASQ's Customer-Supplier Division is pleased to bring its Customer-Focused Satisfaction Measurement course to the Atlanta (March 21-22) and Orlando (March 23-24). This two-day course presents an integrated approach to satisfaction measurement and service culture improvement.

Customer-Focused Satisfaction Measurement is taught by Mr. Jeff Israel. Topics addressed include;

- * Customer-Focus Foundations
 - * To Measure or to Change?
 - * Match Approach to Purpose
 - * Customer Identification
 - * Characterizing the Service Process
 - * Identify Customer Requirements
 - * Mastering Service Performance
 - * CSM Surveys

Significant discounts for early registration (by Feb 28) or for sending three or more from the same company. For more information to; to download a brochure; or, to register for the course, please visit www.asq.org/cs/courses

From the Placement Chair

Quality Engineer Opportunity

A growing plastic injection molding automotive supplier is searching for an experienced QE to join their team. The ideal candidate will have 3+ years in quality engineering with experience in injection molding. This company is TS16949 certified, so TS experience is a must. BS or Assoc. degree required plus hands-on knowledge of PPAP, FMEA, and APQP. Position is located in central South Carolina. Please contact Doug Mayes @ 910-784-9422 for details.

I am seeking a second career with a Charleston area company that can use my SPC, statistics, probability and mathematics knowledge and experience. A rewarding academic career at the College of Charleston is winding down. These 31 + years have been devoted to teaching, publishing research articles and one book (A Quick Course in Statistical Process Control – Prentice Hall Publications, 2005) and working with various companies on consulting projects in these subjects. Please contact Robert M. "Mick" Norton at (843) 795 – 9313,(843) 953 – 5741 or at Nortonr@cofc.edu.

Quality Manager

BENETEAU USA Inc., one of the world's largest manufactures of luxury boats, is currently seeking an experienced, energetic, team player to establish and lead the Quality program in our 350 person plant, located in beautiful rural Marion, S.C.

This dynamic individual will develop and manage a Quality program and the Quality team to insure that our boats meet and exceed customer's expectations.

Join a great team driven by a passion for excellence on creating floating dreams

Qualifications include:

- Extensive knowledge and experience in establishing and managing Quality Assurance programs
- Ability to communicate and interact with customers, vendor, dealers, employee, and the general public
- Experience in creating and implementing initiatives that improve Quality and reduce rework to improve efficiency of the production process
- Ability to troubleshoot quality issues that arise throughout the production process
- Ability to organize and distribute all quality tracking information
- Bachelor's Degree in industrial/manufacturing engineering or equivalent with 2-5 years relates experience. QUALITY CERTIFICATION A PLUS
- Proficiency in personal computers and applicable software packages.

Email resume to : wanda.james@beneteauusa.com

**CAROLINA LOWCOUNTRY ASQ SECTION 1122
2005-2006 EXECUTIVE BOARD**

Chair.....Frank Murdaugh (760-7578)
Chair-Elect.....Roger Dolida (886-3868)
Vice Chair.....TBD
SecretaryCarl Miller (762-6951)
TreasurerRandy Bentzinger (740-8064)

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