



Carolina Lowcountry Section 1122

June 2006
Volume 11
Issue 8

Inside this Issue

- Cover Page
- Dinner Meeting

Mr. Chuck York
Guest Speaker

Notes From the Chair

Notes from the membership
And Database Chair

Notes from the Education
Chair

Recertification Information
Contact Information
Exam dates

TTC Course Information

Placement Chair

- Carolina Lowcountry ASQ
Section 1122 2005-2006
Executive Board

Visit The Lowcountry ASQ
Section 1122 Website at:
www.asq1122.org

Dinner Meeting

DATE: Tuesday June 27, 2006

LOCATION: The Clarion Hotel
7401 Northwoods Blvd.
North Charleston

Time: 6:00 p.m. – 8:00 p.m.

Cost: \$13.00 per person with advanced reservation
\$14.00 at the door

Reservations Tom Anderson at (843) 873 – 3007 ext. 7105
Email tom.anderson@raisiogroup.com

Please Honor Your Reservation

COME AND BRING A GUEST!

Future Dates and Information to Remember:

No Dinner Meeting in July
Guest Speaker for Sept. is;
John Barrett
See intro on page three

Guest Speaker:

Chuck Yorke

Subject of Thought:

Improving Performance

As the Manager of Organizational Development for Technicolor, Chuck was responsible for training and coaching related to organizational improvement, Lean Manufacturing and other initiatives at Technicolor's three Michigan facilities. He took the lead in changing Technicolor's Improvement Process.

His diverse background includes both health care as Vice-President and Administrator at Michigan Health Center and manufacturing management at Feedland Industries, a steel stamper/processor. He has provided consulting and training both as an independent contractor and with QuestOne Decision Sciences for various organizations including General Motors, Ford, and Chrysler.

Chuck is the primary author of "*ALL YOU GOTTA DO IS ASK*", a book which explains how to promote large numbers of ideas from employees

Chuck has a Bachelors degree from Eastern Michigan University and multiple certifications including a Master Facilitator from Development Dimensions International, and a Program Leader for Chrysler Root Cause Analysis from Kepner-Tregoe

Notes from the Chair

As the end of our fiscal year approaches, it is time to review the business plan and how the section is performing according to the goals submitted to ASQ. We have had a successful year including meeting the planned number of section meetings, board meetings, science fair support, social event, cooperative meeting with the Charleston Engineering Joint Council, receiving Total Quality recognition for 2004 – 2005, and newsletter and website improvements. Thank you to all of the committee volunteers who helped make this happen and to the dinner meeting speakers for taking the time to plan and present such useful information.

Section 1122 has 177 members in good standing. Our membership holds 90 certifications including 30 CQE, 21 CQA, 18 CQM, 8 CQT, 4 CSS, 4 CRE, 3 CQIA, 1 CMI, and 1 CSQE. Our members represent many different local companies. The number of certifications held represents a strong technical knowledge and expertise among our members.

Our sustained membership reflects the commitment from each of you in the search of quality and continuous improvement. It is especially commendable to those members who have 20 or more years of commitment and participation with ASQ. We have 4 members active since the 1960's, 7 since the 70's, 22 since the 80's, 53 since the 90's, and 91 members since year 2000.

The questions to ask for next year are how can the section support you and how will you become more involved with the section. It has been a pleasure meeting many new members at the dinner meetings and we hope that each of you will make an extra effort to become more involved with the section. There are a number of opportunities that are available where you can help support the section. Please let us know if you are interested in volunteering to work with the section executive committee beginning in July. We are looking forward to hearing from you!

Thanks for a great year.

Regards,

Franklin Murdaugh

FUTURE DINNER SPEAKER

Our Guest Speaker for September is John Barrett. Mr. Barrett comes to us from "PRIORITY METRICS GROUP". Over fifteen years with PMG, Sonoco Products Co. and Payment Systems, Inc. John holds a MBA from University of South Florida. He has done PH.D for studies in Marketing at the University of Virginia. He is well known for his areas of expertise in customer surveys, strategic market analysis , strategic planning, organizational surveys and systems cost analysis

Notes from the Membership and Database chair

Would you like to receive the newsletter via email?

Do you need to change your address? Do you have a new email address?

Please go online to www.asq.org or call 1 800 248 1946 and review your personal contact information. Each month addresses and emails are downloaded from the database maintained by headquarters. Should you still have a problem after going online and calling the 800 number, please send an email to membership@asq1122.org or call 843 740 8851

Here is a link to the ASQ website on recertification:
<http://www.asq.org/cert/recert/rucredits/index.html>

Recertification Contact

Copies of the re-certification journal can be obtained from ASQ either by phone or on the web:

1 – 800 – 248 – 1946
www.asq.org

Recertification packets should be mailed to:

If there are questions, you can also contact The Certification Coordinator for Section 1122
David Vath
843-760-7739
vath@knology.net

DAVID VATH
3435 Farmers Market Drive
Charleston, SC 29414

Certification Exam Dates

Exam Dates For Certifications

Exam	Deadline	Exam Date	Exam	Deadline	Exam Date
CQE	Oct. 06, 2006	Dec. 02, 2006	CMI	Aug. 18, 2006	Oct. 21, 2006
Six Sigma Black.	Aug. 18, 2006 Jan. 12, 2007	Oct. 21, 2006 Mar. 03, 2007	CSQE	Oct. 06, 2006	Dec. 02, 2006
Six Sigma Green	Oct. 06, 2006	Dec. 02, 2006	CQIA	Oct. 06, 2006	Dec. 02, 2006
CQA	Oct. 06, 2006	Dec. 02, 2006	CCT	Oct. 06, 2006	Dec. 02, 2006
CBA	Aug. 18, 2006	Oct. 21, 2006	CHA	Aug. 18, 2006	Oct. 21, 2006
CRE	Aug. 18, 2006 Jan. 12, 2007	Oct. 21, 2006 Mar. 03, 2007	CQPA	Oct. 06, 2006	Dec. 02, 2006
CQT	Aug. 18, 2006	Oct. 21, 2006	CMQ/OE	Aug. 18, 2006	Oct. 21, 2006

DON'T FORGET TO RE-CERTIFY!!!!!!



***Improve your quality skills with courses offered by
Trident Technical College's Division of Continuing Education and Economic Development***

ASQ Certified Mechanical Inspector (CMI)

This 32-hour course is designed for manufacturing personnel who need to pass the Certified Mechanical Inspector exam given by the Society of Quality (ASQ). Topics include technical mathematics, metrology, inspection and testing, quality assurance tools and technical drawing. A calculator is required. You should have a general overview of quality tools and concepts, and have some experience applying quality concepts in the measurement process.

XPOB 5/11- Th 5-9 \$545 M
576- 6/29 p.m.
504

ASQ Certified Quality Auditor (CQA)

This 32-hour course is designed to help manufacturing quality auditors and supplier quality engineers pass the certification exam given by the American Society of Quality (ASQ). After successfully completing the course, students will better understand the auditing process and a wide range of quality tools and concepts while conducting an audit, and be prepared to take the five-hour ASQ certification exam. Course topics include auditing fundamentals, audit process, auditor competencies, audit program, business applications, and quality tools and techniques.

XPOB 5/9- T 5-9 \$545 M
575- 6/27 p.m.
504

ASQ Certified Quality Engineer (CQE)

This 32-hour course is designed for manufacturing engineers and manufacturing quality engineers who need to pass the certification exam given by the American Society of Quality (ASQ). After successfully completing the course, you will better understand quality engineering, be able to apply a range of quality tools and concepts to your individual work situation, and be prepared to take the five-hour ASQ certification exam. Course topics include management and leadership in quality engineering; quality systems development, implementation and verification; planning and assuring product and process quality; reliability and risk management; problem solving; quality improvement; and quantitative methods.

XPOB 5/8- M 5-9 \$545 M
574- 6/26 p.m.
504

ASQ Certified Quality Technician (CQT)

This 32-hour course is designed for manufacturing personnel who need to pass the Certified Quality Technician exam given by the Society of Quality (ASQ). Topics include quality concepts and tools, statistical techniques, metrology and calibration, inspection and testing, and preventive and corrective action. You should understand quality tools and concepts and their application in a manufacturing situation. A calculator is required.

XPOB 5/10- W 5-9 \$545 M
577- 6/28 p.m.
504

ASQ Six Sigma Black Belt Exam Prep

The course teaches the components of the Six Sigma process and how to apply them to a theoretical improvement project. This 65 hour course covers 10 topics: enterprise-wide development, business process management, project management, Six Sigma Improvement Methodology (SSIMT)-Define, SSIMT-Measure, SSIMT- Analyze, SSIMT- Improve, SSIMT-Control, lean enterprise and design for Six Sigma. To sit for the ASQ exam scheduled for October 22, each student must submit an improvement project where multiple Six Sigma tools were used. Books included

XPOB	7/10-	MTh	9	\$595	M
593-	8/14		a.m.-		
503			3		
			p.m.		

ASQ Six Sigma Black Belt Project/Exam Prep

This version of the course adds 21 hours to the ASQ Six Sigma Black Belt Exam Prep course. In addition to teaching students the Six Sigma process in theory, this course applies the topics to a real-world ongoing student improvement project with instructor coaching. This course covers 10 topics: enterprise-wide development, business process management, project management, Six Sigma Improvement Methodology and Tools (SSIMT)-Define, SSIMT-Measure, SSIMT- Analyze, SSIMT- Improve, SSIMT-Control, lean enterprise and design for Six Sigma. This course prepares the student to take the four-hour black belt certification exam given by the American Society of Quality (ASQ). To sit for the exam scheduled for October 22, each student must submit an improvement project where multiple Six Sigma tools were used. Students will use Six Sigma knowledge on their project to derive maximum benefits from the instructor coaching in this course. Students will use Six Sigma knowledge on their project to derive maximum benefits from the instructor coaching in this course. Students will use Six Sigma knowledge on their project to derive maximum benefits from the instructor coaching in this course.

XPOB	7/10-	MTTh	9	\$895	M
594-	8/14		a.m.-		
503			3		
			p.m.		

ISO Internal Auditor

This course is for those responsible for internal quality audits of the ISO 9001:2000 quality system. It is an interactive, hands-on course covering ISO 9001:2000 requirements, performance standards for compliance and auditing techniques. Instructor: Gary Inman, RAB Certified Lead Auditor. Books included

XMSQ	5/17-	WTh	8:30	\$335	M
511-	18		a.m.-		
501			5		
			p.m.		

ISO 9001:2000 Lead Auditor

This intensive course is for those who plan to lead and conduct ISO 9001:2000 internal or external audits. It is provided by Q-Quest, which is accredited by IRCA. This course also is approved by the International Auditor and Training Certification Association (IATCA), which is also accredited by both RAB and IRCA. The course includes an in-depth understanding of the ISO series, how to refine and enhance a quality system through audits, exercises, group activities, preparing audit findings and auditing skills and techniques. *Note: Project planning and preparation are done during extended hours. Instructor: Paul Jinks, RAB/IRCA-certified lead auditor.* Books included

XMSQ	5/15-	MTWThF	8:30	\$1,550	M
510-	19		a.m.-		
501			5:30		
			p.m.		

ISO 9001:2000 Process Mapping

A key element of ISO 9001:2000 is process improvement. This course provided by Q-Quest includes methods and examples of the to identify, document and improve key processes within an organization. At the end of the course, you understand the concepts of process flow and the business benefits of process mapping. Additional topics include how to form a process mapping team, measure effectiveness and improve processes. Books included

XMSQ 5/29- MT 8:30 \$495 M
527- 30 a.m.-
501 5
p.m.

Technical Writing for Quality

In this 15-hour interactive, hands-on technical writing course you learn to write work instructions and lesson plans for recurring tasks. Combine standard operating and maintenance procedures with an on-the-job training program to document an integrated system of HAZMAT and FDA-compliant work instructions. Companies using this system have realized improved quality, shortened training cycle, downtime and improved worker morale. Instructor: Merv Gibson, MBA, BS (Electrical Engineering), CQE

XMSQ 6/7- W 9 \$395 M
528- 7/5 a.m.-
501 noon

Information:

For more information about the
Courses offered at TTC's Main Campus
Or remotely, contact;
Bill Spaulding
843.574.6778
Bill.spaulding@tridenttech.edu

Registration:

Register online at;
www.tridenttech.edu
Click on the Express link
Register by phone;
843.574.6152

From the Placement Chair

Here is a short list of general websites from ASQ that may be added to your favorites;

- Quality Press Publications <http://qualitypress.asq.org>
- ASQ Standards Catalog <http://e-standards.asq.org>
- ASQ Journals www.asq.org/pub
- Quality Brain Teasers <http://qualitymag.com>

CAROLINA LOWCOUNTRY ASQ SECTION 1122
2005-2006 EXECUTIVE BOARD

Chair.....Roger Dolida (886-3868)
 Chair-Elect.....Sue Brinson (760-1328 x 312)
 Vice Chair..... **Vacant**
 SecretaryTom Anderson (873-3007 x 7105)
 TreasurerRandy Bentzinger (740-8064)

ASQ COMMITTEES: 2006 - 2007

Arrangements Chair **Vacant**
 Audit Committee ChairGary T. Wallace (843-719-8148)
 Certification & Examination Chair.....David Vath (760-7739)
 Education Chair.....David Stamps (760-7714)
 Engineers Joint Council ChairL. Randy Rogers (218-4473)
 Historian Chair.....Mervyn D. Gibson (556-2627)
 ISO Roundtable ChairDianne Martin (851-5464)
 Membership/Database Chair.....Jennifer Slavin (740-8551)
 Newsletter EditorFrank Strunk (797-8268)
 Nominations Chair.....Frank Murdaugh (760-7578)
 Placement Chair.....Leonard Chestnut (797-0600)
 Programs Chair Sue Brinson (see above)
 Publicity Chair **Vacant**
 Web Page Editor **Vacant**